



Terms & Conditions

Materials

Every effort is made by Intellect LED to stock and distribute merchandise of the highest quality for the Sign industry and to back up all guarantees.

Shipment

We make a special effort to ship every order as earliest as possible. All order terms are FOB our Irvine, CA warehouse.

Claims

Count the pieces in each shipment immediately upon arrival and check against the freight bill and packing list. Lost or damaged merchandise is the responsibility of the carrier, and in case of loss or damage, obtain a notation on the freight bill at the time of delivery. The Claim Agent of the delivering carrier must be notified within 24 hours for official inspection. The Claim Agent will advise as to the method of filing the claim.

Prices

Our prices are subject to change without notice. All prices provided do not include any applicable taxes nor freight costs.

Warranties

Intellect LED warrants that the LED products are free from manufacturing defects in material and workmanship under normal use and service for 5 years from sales. Warranties do not extend beyond the original end user. Claimant must furnish proof of date of purchase and Intellect LED's sole liability with respect to any defect shall be for the replacement of the defective goods. Under no circumstances shall Intellect LED be held liable for replacement of any defective products beyond the stated, expressed or implied warranties of the product manufacturers. Also, under no circumstances shall Intellect LED be held liable for any cost incurred by the product, whether in warranty or out of warranty.

Custom Products

All orders for custom fabricated products shall be accompanied by all instructions required by the product manufacturer in order to insure correctness of the job. Under no circumstances shall Intellect LED be liable for the correctness of any custom product. All specifications are subject to change without notice. All trademarks are the property of their respective owners.

Returns Policy

In the event that a stock product is received and does not meet expectations or provide satisfaction it may be returned to Intellect LED. The policy for this process is to contact Intellect LED in order to be issued a RGA number for the product. All returns of stock product must be shipped pre-paid, in resalable condition and are subject to inspection upon return for damage. Returns made after 30 days may be subject to a restocking fee. Custom or non-stock products are subject to a return fee as determined by the Interone.

Payment Terms

Standard payment term is by credit card or company check unless open account terms are agreed prior to sale. If open net 30 day term is agreed but becomes past due a service charge of 2.5% per month will be imposed until full payment is made.